

# WHY McDONOUGH?

**ELEVATING PROJECT SUCCESS** For over 40 years, McDonough has been elevating project success for commercial construction projects and industrial facilities. Our best-in-class customer and technical service provide the foundation for the rental and sales of vertical solutions – construction elevators, self-erect tower cranes, and material transport platforms. Serving the entire United States from locations in Houston, Anaheim, Baltimore, Atlanta, and Tampa, we are prepared to service projects across the country.

We understand the value of safety and time on your jobsite. Every day your unit is shut down you are losing money and productivity. That's why we prioritize safety training, equipment reliability, and servicing your projects.



## TOP REASONS TO CHOOSE McDONOUGH

### 1 SUPERIOR SAFETY CULTURE

Safety is our #1 priority at McDonough. We have a deep and long-standing safety culture that promotes our team members being safety leaders on your job site. Our service technicians are required to complete both OSHA 30 safety training, McDonough's Injury and Illness Prevention Program (IIPP) upon hire, and monthly refresher training sessions with our HSE Director to ensure they remain up to date on the most current safety protocols.

### 2 RELIABLE AND QUALITY EQUIPMENT

We created and implemented the highest standard for make-ready equipment in the construction industry. Our equipment looks great, runs great and gets refurbished in-between jobs.

### 3 CUSTOMIZED SUPPORT FOR MAXIMIZED PRODUCTIVITY

We pride ourselves on our quick response times and the professional quality of our service. McDonough's on-site elevator technicians ensure your job doesn't slow down or get delayed as a result of untimely breakdowns. Our service support options can be customized to fit the needs and budget of your project: 24-hour on-site standby service, 10- to 12-hour onsite standby, dedicated on-call after-hour service, and daily or weekly maintenance visits.

### 4 ATTENTION TO EVERY DETAIL

Our turnkey rental services will ensure that your project runs smoothly from start to finish. Our hands-on technical sales professionals visit your jobsite to craft the best solution for your project. McDonough's drafting team provides elevation drawings, detailed attachment points, engineered loads, and can provide state-specific P.E. stamps. Our equipment goes through a detailed make-ready checklist which includes over 100 items to ensure that our equipment is reliable, safe, and ready to perform when it arrives on your job site.

### 5 RAPID RESPONSE TIME FOR MINIMAL DOWNTIME

A fully functioning piece of equipment is essential, and we understand the urgency to return the equipment to service after a breakdown. We carry an extensive in-house inventory from coast to coast and keep all products on hand so they can be shipped quickly. Reduced turnaround time ensures you have quick access to parts you need when you need them, eliminating repair delays and costly downtime. McDonough employs over 60 qualified installation, maintenance, and service technicians to ensure prompt response on projects across the country.

### 6 WE CARE

You and your company are important to our success. Our commitment to keeping our promises and the level of service we provide is representative of our desire to maintain you as a repeat customer. Our goal is to help you make your project a success so you will think of McDonough for all your future elevator needs.



- ONE TEAM WORKING TOGETHER
- ONE BELIEF TO KEEP PROMISES AND DO THE RIGHT THING
- ONE GOAL TO DELIVER EXCEPTIONABLE SERVICE TO OUR CUSTOMERS
- ONE COMPANY WHERE LONG TERM RELATIONSHIPS ARE BUILT ON TRUST AND EXPERTISE

